

Dear ABC Roofing and Gutter,

June 22, 2009

As a resident of Northwest Keller, I would like to thank your company for making a difficult time more manageable. As you are aware, Northwest Keller was hit with golf ball size hail this spring. There was so much structural damage done as a result of the severe weather. But what was really upsetting was the opportunistic nature of many repair companies. The very same day the hail storm hit, numerous repair companies already had representatives out in the neighborhoods going door to door trying to take advantage of a bad situation.

My husband turned these companies away and started his own research to find the best roofing company in the area. After extensive research, he found ABC Roofing and Gutter. ABC was never in our neighborhoods going door to door. They allowed families time to assess their damage and make decisions.

Your representative Rob was very professional. He did not pressure us in any way. He answered all of our questions and was able to put us at ease with his knowledge. The team of roofing professionals he dispatched to handle the job did excellent work. We truly have the best roof in the neighborhood. My husband was so pleased with the job that Rob and his team of roofing professionals did, that he referred ABC to neighbors.

Thank you again for the courtesy and professionalism you afforded us during a difficult time.

Regards,
Marc and Michelle Puente